

Module code	M_WE_SEM7 PW 1E/2E PKONT
Field of study	Veterinary medicine
Module name	First contact with the patient in the clinic for small animals Pierwszy kontakt z pacjentem w klinice dla małych zwierząt
Language of instruction	English
Module type	Elective
Level of studies	Long-cycle Master's Degree studies
Mode of study	Full-time
Year of study in the field of study	IV
Semester of study in the field of study	VII
ECTS credits, divided into contact/non-contact hours	1 (0.6/0.4)
Academic title/degree, name of the person responsible for the module	Dr hab. Jacek Madany
Unit teaching the module	Department and Clinic of Internal Animal Diseases
Module objective	The purpose of teaching the module is to acquire knowledge of how to organize a visit to a dog and cat vet's office. To learn the principles of the doctor-owner-animal relationship and the responsibilities involved. Principles of verbal and non-verbal communication with owners and effective medical work with clinical examination, diagnosis and determination of treatment options. Ways to handle healthy animals - household and preventive recommendations. Ways to handle sick animals. To prepare for acquiring the skills to evaluate situations involving animal euthanasia.
The learning outcomes for the module include a description of the knowledge, skills and social competences that the student will gain after completing the module.	Knowledge:
	K1. The student explains and describes the purpose and scenario of a small animal office visit.
	K2. Implements principles of interpersonal management with pet owners, diagnostic management (with differential and therapeutic diagnoses of dogs and cats).
	K3. Performs clinical examination of small animals, knows how to monitor the health of dogs and cats.
	Skills:
	S1. Communicates effectively with dog and cat owners, other veterinarians, and state and local government employees.
	S2. Demonstrates the ability to listen, speak and respond to dog and cat owners in clear language appropriate to the clinical situation.
	S3. Carries out a medical and veterinary interview in order to obtain accurate information about a single animal or group of animals and its or their habitat.
	Social competences:
C1. Demonstrates legal, medical, and ethical responsibility for decisions made regarding humans and the dogs and cats being tested.	

	<p>C2. Is aware of his/her own limitations in the owner-doctor relationship, possibilities of committing mistakes and recognizes the need to address them.</p> <p>C3. Gives priority to the well-being of the dog/cat and the pet and builds a good relationship of trust with pet owners.</p>
Prerequisites and additional requirements	Sequence of subjects
Module programme content	<p>Topics of the classes. Practice and discussion format.</p> <ol style="list-style-type: none"> <li>1. The doctor-owner-animal relationship in the small animal practice. Medical liability: legal, medical and ethical (3 hours)</li> <li>2. Principles of interpersonal communication: verbal and nonverbal with pet owners. Medical interview and interview plan (3 hours)</li> <li>3. The course of medical proceedings: history, clinical examination, diagnosis, establishing the method of treatment (3 hours).</li> <li>4. Principles of healthy animal management: nutrition, activity, vaccine and parasite prophylaxis (3 hours)</li> <li>5. Principles of management of home and hospital treated sick animals (3 hours).</li> </ol>
List of core and supplementary literature	<p>Core literature:</p> <ol style="list-style-type: none"> <li>1. Coren S.: „How to talk with the dog”</li> <li>2. Donaldson U.: „Dog and man”, Galaktyka, 2007.</li> <li>3. Galaxy J., Delgado M.: „Total cat Mojo”, SQN, 2019.</li> <li>4. Hutchinson T., Robinson K.: „Clinical practice –dogs”</li> <li>5. Horzinek M., Lutz H., Schmidt V.: „Clinical practice –cats”</li> </ol>
Planned forms/activities/teaching methods	Discussion, practical classes, presentation of medical behaviors and discussion of clinical situations in the doctor-owner-animal system.
Verification methods and ways of documenting the achieved learning outcomes.	<p>The student completes a minimum of 1 clinical assignment. It is to independently run a clinical trial of dogs and cats.</p> <p>Verification of learning outcomes is based on the Teacher's evaluation of the student's oral responses and practical activities.</p> <p>The knowledge assessment is based on the quality of responses to factual questions about clinical diagnosis.</p> <p>Skills assessment is based on the manner of performing clinical tasks related to history and clinical examination.</p> <p>Assessment of social competence is based on the Teacher's subjective assessment of the student's assumed/expected behaviors.</p>
ECTS credits	<p>Forms of course: discussion and practical exercises - 1 ECTS contact/ 0.6</p> <p>number of non-contact hours/ 0.4</p>
The workload of activities that require direct participation of an academic teacher	Class attendance – 15 hours – 0.6 contact ECTS

<p>Relation of module learning outcomes to major learning outcomes</p>	<p>K1 – B.W4 +++  K2 – B.W9 +++  S1 – B.U1 +++  S2 – B.U2 +++  S3 – B.U3 +++  C1 – K1 ++  C2 – K7 ++  C3 – K8 ++</p>
<p>Elements and weighting factors affecting final grade</p>	<p>Final grade:  Prerequisite: attendance - minimum 80%.  Final criterion: level and maturity of statements on the topic of leading and guiding a small animal office visit - 100% weight</p>